



Go-Live Specialists

FULL SERVICE

Healthcare IT Consultancy



- EHR Services
- Interoperability
- Engineering
- Organ Transplant Services
- Program + Project Management

WHAT MAKES

Health Data Movers Different?



Responsiveness and flexibility

Agility is an HDM core value that helped us win **Best in KLAS** (2022, HIT Implementation Leadership–Small). We adapt readily to scale with you.



Detailed attention to your objectives

We work closely with you to establish a readiness and support plan that aligns with your organizational standards to meet current and future needs.



Teams of experts

We have access to a large pool of trusted resources with experience and skill across a wide variety of EHR functionality, workflows, and end user groups.



Actionable insights from go-live project coordinators

We can provide daily updates about trends and status updates, as well as prioritized recommendations for enhancements and updates.



Years of cutover, conversion, and stabilization experience

We can help with appointment conversion, chart abstractions, and any other data conversion needs to make sure your system is ready on day one.



Personalized support to improve provider satisfaction

Our full support teams can staff personalization labs and hands-on training for providers and other users who want some extra preparation.

HOW DO WE

Make **IT** Happen?

We bring the right people.

HDM's super user team was assembled over **many successful go-lives**, and they have years of recent, relevant experience supporting multiple go-lives.

Our large pool of qualified, vetted resources includes a core of **highly experienced team members** who provide **continuity** for team communication, workflow **expertise**, and **insights** to help you avoid common pitfalls.

We know quantity can't make up for quality when it comes to go-live support. Our **proven system for managing details** and logistics for screening and onboarding means you get **quality go-live support** you can trust.

A full range of go-live support:

From a single Epic-certified project coordinator to a full floor-support team, we can support any project, small or large. **We provide all the trainers, clinicians, and super users you need, when you need them.**

- Go-live readiness advisors
- Project managers
- Super users for on-site or remote support
- Command center resources
- Credentialed trainers
- Epic-certified builders
- Clinical staff
- Team leads for complex multisite go-lives

What to expect from HDM?


- Integrated, collaborative team
- Competitive pricing with real-time budgeting as requested
- Onsite assessment before go-live
- Understanding of build and support dependencies
- Decreased burden on command center
- Clearly defined escalation process
- Effective ongoing knowledge transfer
- Minimized revenue with focus on high-volume, high-impact areas
- Best practice adoption based on experience with similar organizations
- Daily status reports with trends, potential areas for improvement, and daily wins
- Extensive debrief report with support findings and prioritized optimization recommendations

We can support you before, during, and after **go-live**

In addition to EHR activation management (**go-live logistics**), we offer training, project management, clinical transformation, change management, system implementations, upgrades, optimization, analytics & performance improvement, data utilization.

Let's talk about your IT goals!

Contact your **HDM Account Manager** or

 608-618-DATA

 solutions@healthdatamovers.com

 **Health Data Movers**