



Health Data Movers

# Epic ORA Services

Implementation and Support Subscription Services

## Implementing **Epic** ORA?

We offer implementation and ongoing support for any phase of the process.

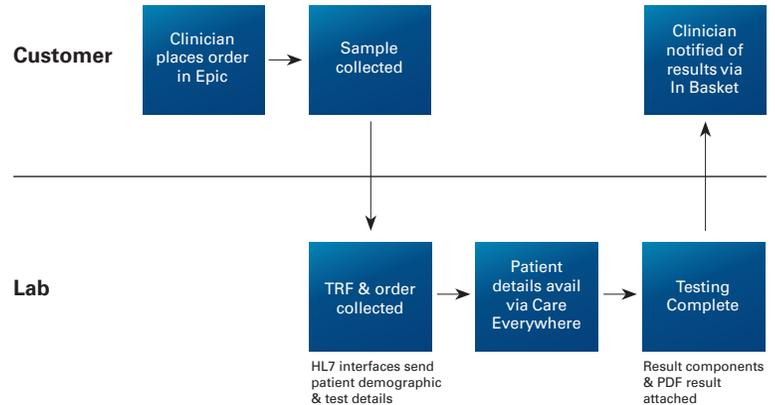
- Project management
- Configuration by senior level analysts with ORA expertise: Beaker, Bridges, and Care Everywhere
- Go-live support and/or post-live support

# Why implement Epic ORA?

## Drive sales and customer satisfaction with an **Epic** ORA implementation.

ORA allows specialty labs to install Epic tools that make it easier for their customers to order and view results. Providers spend less time looking for tests or reports and more time on patient care.

- **Seamlessly transmit orders and results** between providers and labs
- **Improve customer satisfaction** through efficient workflows and intuitive EHR integration
- **Reduce integration maintenance costs** for both you and your clients
- **Increase sales & adoption** by creating a foundation for smooth onboarding, repeatable implementations, and future scope expansion



# ORA Services Overview



## Ready to install **Epic** ORA?

We can manage it from start to finish, so your team can stay focused on their existing priorities.

### HDM ORA implementation:

- Facilitate project discovery to define timelines & milestones
- Finalize Epic ORA integration strategy, scope, & workflows
- Provide best practice recommendations as requested
- Perform Epic ORA configuration including Bridges, Beaker, and Care Everywhere build
- Lead implementations at your client sites

**Implementation timeline:** 6–12 months\*

**Implementation cost:** \$600,000–\$1M

\*Timeline depends on compendium size & complexity, and if resulting through Beaker.

## Already installed ORA and need some support?

### HDM ORA support:

- Provide and discuss recommendations/decisions to leadership as requested
- Complete new test build
- Perform activities related to Epic upgrades and special updates (SU)
- Provide system maintenance and error review
- Provide go-live support, end-user assistance, and post-live issue resolution for customers between normal business hours (8am–5pm Central)

**ORA support timeline:** post go-live/ongoing

**ORA support cost:** \$15k per month

**We have ORA-specific experience — let's connect**

Contact your **HDM Account Manager** or

 608-618-DATA

 [solutions@healthdatamovers.com](mailto:solutions@healthdatamovers.com)



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