Health Data Movers

Epic Aura Services

Implementation and Support Subscription Services

Implementing Epic Aura?

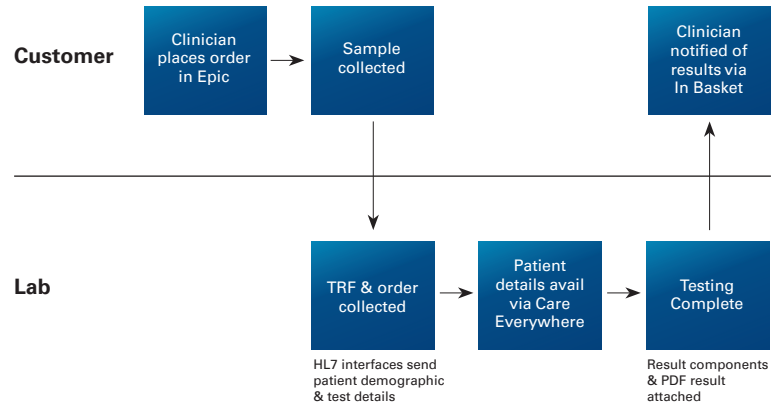We offer implementation and ongoing support
for any phase of the process.

— Project management

— Configuration and customer implementations by senior level
analysts with Aura expertise: Beaker and Bridges

— Go-live support and/or post-live support

Why implement Epic Aura?

Drive sales and customer satisfaction with an Epic Aura implementation.

Aura allows specialty labs to install Epic tools that make it easier for their customers to order and view results. Providers spend less time looking for tests or reports and more time on patient care.
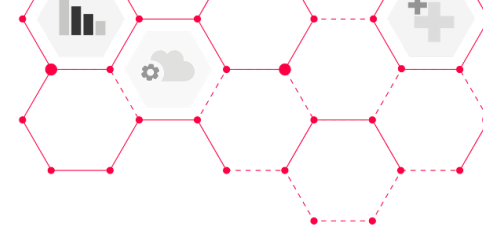
— **Seamlessly transmit orders and results** between providers and labs

— **Improve customer satisfaction** through efficient workflows and intuitive EHR integration

— **Reduce integration maintenance costs** for both you and your clients

— **Increase sales & adoption** by creating a foundation for smooth onboarding, repeatable implementations, and future scope expansion

Customer

| Clinician places order in Epic | → | Sample collected | | | | Clinician notified of results via In Basket |

Lab

| TRF & order collected | → | Patient details avail via Care Everywhere | → | Testing Complete |

HL7 interfaces send patient demographic & test details

Result components & PDF result attached

Our current Aura clients: GUARDANT Adaptive biotechnologies

Aura Services Overview

Ready to install Epic Aura?

We can manage it from start to finish, so your team can stay focused on their existing priorities.

HDM Aura implementation:

— Facilitate project discovery to define timelines & milestones

— Finalize Epic Aura integration strategy, scope, & workflows

— Provide best practice recommendations as requested

— Perform Epic Aura configuration including Bridges and Beaker

— Lead implementations at your client sites

Implementation timeline: 4–9 months*

Implementation cost: $600,000–$1M

*Timeline depends on compendium size & complexity, and if resulting through Beaker.

Already installed Aura and need some support?

HDM Aura support:

— Provide and discuss recommendations/decisions to leadership as requested

— Complete new test build

— Perform activities related to Epic upgrades and special updates (SU)

— Provide system maintenance and error review

— Provide go-live support, end-user assistance, and post-live issue resolution for customers between normal business hours (8am–5pm Central)

— Lead client implementations or augment existing teams

Aura support timeline: post go-live/ongoing

Aura support cost: $15k per month

We have Aura-specific experience — let's connect

Contact your **HDM Account Manager** or   📱 608-618-DATA   ✉️ solutions@healthdatamovers.com   **Health Data Movers**